



LINCONE Members:

Thank you for being a LincOne Federal Credit Union Member. LincOne enjoys a record of providing safe and secure service to our members for over 65 years. We pledge to continue this commitment while dealing with the threats presented by the Novel Coronavirus (COVID-19).

We all share social responsibilities to take adequate steps to contain the spread of the virus. LincOne takes this responsibility very seriously and will take reasonable steps to keep all members and employees as safe as possible.

We are following the guidance of health experts, such as the Center for Disease Control (CDC), in responding to this virus. While we take great pride in our high standards of branch cleanliness and our overall safety measures, we're multiplying our efforts to proactively sanitize our branches more frequently throughout the day, especially at our teller lines, drive up tubes, and member service areas.

We also take the health and safety of our employees seriously. We're implementing the same cleaning and sanitizing procedures for all departments. In addition, employees have received instructions that they should stay home if they aren't feeling well. We have plans in place so they will feel supported and confident to do so.

As of today, we have not experienced any staff shortage that impacts member service. There is a possibility this could occur and if it does any changes in branch availability or hours will be posted to our website and broadcast over social media.

We encourage members to use our remote, self-service channels. eBranch (online computer access) and our mobile app provide 24/7 usage. Teledata24 (phone audio response) provides the same service by calling on your phone. We are happy to assist you in accessing these channels if you will call 402-441-3555 during our normal business hours.

Lastly, we encourage you to be alert to increased fraud attempts related to the coronavirus outbreak. Be aware of calls, emails, or other solicitations asking you for personal, confidential information. We will never ask you to reveal any personal information to us in an email or call that we initiate to you. Share your account information only with others who are authorized to use your account. If you suspect your personal account information has been compromised, please contact us immediately.

LincOne has spent the last 65+ years helping our members and community grow and prosper. Rest assured we will continue this mission during, and after, the life of the coronavirus.

I have included links to several reliable sources with valuable information to help you in dealing with the coronavirus.

Sincerely,

Jerry E Barnett  
President/CEO  
LincOne Federal Credit Union

<https://www.cdc.gov/coronavirus/2019-ncov/about/transmission.html>

<https://www.cdc.gov/coronavirus/2019-ncov/about/symptoms.html>

<https://www.cdc.gov/coronavirus/2019-ncov/about/prevention.html>

<https://www.cdc.gov/coronavirus/2019-ncov/about/steps-when-sick.html>